

## To Our Valued Patients: A Note Concerning Our Re-Opening

As the Florida mandate allows us to re-open our practice on May 4<sup>th</sup>, many of you may have concerns as to what this re-opening will involve, and if there will be any changes implemented.

As healthcare professionals dental offices are the most prepared to keep patients safe. We have ALWAYS followed Federal and State infection control procedures. We will continue to follow these procedures, and have implemented a heightened protocol to keep everyone well protected and healthy.

- We are always prepared to work on each patient with the required Personal Protection Equipment (PPE)
- We are well stocked with the proper equipment and necessary disposables
- All of our rooms are PROPERLY DISINFECTED and our instruments STERILIZED
- Your appointments will be confirmed by phone communication by an office staff member. You will be asked questions concerning your recent health and travel. If you are not reached by an office staff member the day before your appointment, PLEASE CALL OUR OFFICE FOR VERBAL CONFIRMATION OF YOUR APPOINTMENT

### Post COVID-19 Protocol at Our Office:

It is our intent to provide adequate personal space to allow for social distancing. Only one patient will be at the check-in counter or at check out at a given time.

At our practice, we always strive to stay on schedule and respect your time; however, some procedures or emergencies may cause some delays. In an effort to minimize patients in our reception area, we will be staggering our appointments and allowing for extra time in between scheduled patients. If we have several patients waiting in the reception area, you will be given the option of waiting in your car or in our consultation room if available. Amy, our office administrator, will be assisting our patients as much as possible to help you be as comfortable as possible before or after your appointment.

- You will be asked to sanitize your hands before entering the main office
- Your temperature will be taken at check in. Anyone with a temperature above 100 degrees Fahrenheit will be rescheduled for a future date. All team members will also have their temperatures taken on a daily basis
- HEPA filters are installed to minimize airborne viruses and bacteria
- We will not be providing blankets at this time. Please dress warm for your appointment

Thank you for your patience during this difficult time of adjusting to the new normal of living with the COVID-19 outbreak. If you have any questions or concerns, please do not hesitate to call our office. We look forward to seeing all of you again in the near future.